

This is the privacy policy statement of Audio Visual Devices P/L

Our postal address is: Unit 8, 10-12 Hook Street, Capalaba QLD 4157

We can be reached via e-mail at david@audiovisualdevices.com.au or telephone on 07 3823 5717

We collect the e-mail addresses of those who communicate with us via e-mail, as well as information volunteered by the consumer, such as survey information and/or site registrations, name and address, telephone number, fax number and payment information. (eg. credit card number and billing address)

The information we collect is used to customize the content and/or layout of our page for each individual visitor and ensure the correct delivery of goods and information as requested.

With respect to cookies: We use cookies to record session information, such as items that consumers add to their shopping cart and record user-specific information on what pages users access or visit.

If you supply us with your postal address you will only receive information from us related to your enquiry or order. Persons who supply us with their telephone number will only receive telephone contact from us with information regarding orders they have placed or sales advice as requested.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will post the policy changes to our Web site to notify you of these changes and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you should check back at our Web site periodically.

Customers may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address, calling us at the above telephone number or writing to us at the above address.

Upon request we can provide customers with access to unique identifier information (eg. customer number), transaction information (eg. dates on which customers made purchases, amounts and types of purchases) or contact information (eg. name, address, phone number) that we maintain about them.

Consumers can access this information by e-mailing or writing to us at the above address and have this information corrected by sending us e-mail or writing to us at the above address. We may ask for additional information to verify the person requesting the information or changes.

With respect to security: When we transfer and receive certain types of sensitive information such as financial information, we redirect visitors to our secure server. Your order is encrypted in your browser before being sent to us. Sensitive data such as credit card numbers are not stored in our customer database but is instead encrypted, kept separate and is only accessible by our staff via passwords. Please do not e-mail us your credit card details. Use the secure on-line order form or ask us to contact you by telephone. We really do value your security and privacy.

If you feel that this company is not following its stated information policy, you may contact us at the above addresses or phone number.